



TERMS AND CONDITIONS

Important Information.

1. Definitions

1.1

"Carer" means the person/persons who attend the football session or any part of it, with the children.

1.2

"Coach" means the individual(s), employed by Children Sports League's to each football session. Whilst every effort will be taken to maintain the consistency of the Coaches during the Football session; Children Sports League unreservedly retain the right to change the coaching staff where necessary,

1.3

"Football session" means the Children Sports Leagues you are attending or enrolling on,

1.4

"Enrolment Form" means the online form relating to the enrolment of the Customer on the football session.

1.5

"Fee" means the monetary cost per football session as specified on the enrolment form,

1.6

"Children Sports League" means the company or person with whom you have entered into this Agreement.

1.7

"New Customers" refers to **Customers** who have a Children Sports League class for the first time.

1.8

"Customer" means the firm or individual who will be responsible for the payment of the Fees and who is the contracting party to this contract.

1.9

"Premises" means the venue where the football sessions take place.

1.10

"Terms" means the terms and conditions set out in this document and any special terms and conditions agreed in writing by Children Sports League and the Customer.

1.11

" Writing", when we use the words "writing" or "written" in these terms, this includes emails.

2. Acceptance of Terms and Conditions.

2.1

Please read these terms carefully before you book our football sessions. These terms tell you who we are, how we will provide football sessions to you, how you and we may change or end the contract, what to do if there is a problem and other important information. If you think there is a mistake in these terms, don't hesitate to contact us to discuss.

2.2

All those wishing to hire a Children Sports League's football session must agree to the below-mentioned terms and conditions. The Terms shall be deemed to have been accepted by the Parent / Nursery upon payment of the Fee by or on behalf of the Parent/ Nursery.

2.3

These are the terms and conditions on which we provide Children Sports League's football session to you. No variation or addition to the Terms shall be binding unless agreed in writing by Children Sports League and the **Customer**.

2.4

All agreements relating to the teaching of the Football session by Children Sports League to the children are subject to these Terms to exclude all other terms and conditions.

2.5

In the unlikely event of a customer failing to abide by these terms and conditions, a customer may be requested to discontinue Children Sports League. In this instance, Children Sports League will be under no obligation to provide a refund for any outstanding lessons.

3. Information about Head Office and how to contact us.

3.1

Children Sports League Ltd is a company registered in England, number 12795040. Our registered office address is 32 Meadow Way, Wembley, HA9 7LG.

3.2

For specific questions about your Children Sports League's Football session, don't hesitate to get in touch with your local provider directly. To contact Children Sports League Ltd please contact us by email info@childrensportsleague.co.uk or by post at Children Sports League Ltd, 32 Meadow Way, Wembley, HA9 7LG

3.3

If we must contact you, we will do so by text message (including WhatsApp), telephone, or writing to you at the email address or postal address you provided to us upon booking a Football session.

4 Booking, Payment & Cancellation

4.1 Booking football sessions

4.1.1

You can make a football session booking over the phone with your local provider or online at www.childrensportsleague.co.uk

4.1.2

You will be asked to read and agree to our Terms and Conditions (this document) during the booking process, including our Session Rules. Upon completion, you will receive a confirmation email detailing what you have booked, information about your football session's time/location, and other information about the programme.

4.1.3

All class timetables are correct at the time of publishing. If your class time/location changes, your local provider will contact you.

4.1.4

All our prices include standard rate VAT where applicable.

4.2 Payment

4.2.1

Football sessions are paid in instalments of 6 or 12 sessions in advance and must be paid in full before commencing the Football session. Your initial payments will comprise your first instalment of Football session Fees. Subsequent instalment payments will be made manually on the end of the payment instalment term. Your instalment fee will be based on your current class Fee, reduced by any credits on your account, e.g., cancelled lesson credits.

4.2.2

The Fee is non-refundable under any circumstances whatsoever except with the prior written Agreement of Children Sports League.

4.2.3

If classes are cancelled because of an "Act of God" (e.g., disruption resulting from extreme weather conditions, earthquakes, etc.), strikes, terrorist activity, or where local authorities/public guidance advises that football sessions should be suspended for health or other reasons, then no refunds nor credits shall be given.

4.2.4

If your football sessions fee changes, you will be notified of your revised payment schedule by Children Sports League

4.2.5

Birthday Parties and Holiday Football sessions are run separately from our regular Football sessions. Payment for these will be taken independently from your automatic monthly payments. It will not affect your regular payment due dates.

4.2.6

When paying online, we will accept:

Visa Credit,

Visa Debit,

MasterCard Credit,

MasterCard Debit,

Visa Electron, JCB.

4.2.7

When paying by bank transfer, payment will be made to the following bank account name: Children Sports League Ltd Sort code: 60-83-71 Account number: 34236112. The transfer reference will be your child's surname

5. Cancellation by Children Sports League

5.1

Children Sports League may cancel this contract before the Customer commences the Football session for any reason whatsoever. Children Sports League shall not be liable for any loss or damage whatsoever arising from such cancellation.

5.2

In the unlikely event of 'last minute' lesson changes or a lesson cancellation by us, Children Sports League will notify you with as much notice as possible. Children Sports League will not reimburse any expenses incurred by a customer failing to pick up their message.

5.3

Suppose Children Sports League cancels a football session. In that case, we will offer you a credit for the value of the cancelled lesson to be added to your account, which will be deducted from your next automatic payment.

5.4

Should you decide to leave Children Sports League before the Credit has been used, we will refund the Credit to you.

5.5

In the event of cancellation by the Children Sports League before the commencement of the Football session by the Customer, Children Sports League will refund any fees for outstanding classes within 30 days

5.6

The Customer understands that sessions are ongoing and to be used consecutively. No credits or refunds will be issued for missed classes (see Clause 6).

6. Cancellation by the Customer

6.1.

The cancellation rights generally available to consumers under their statutory rights do not apply to the classes provided by us.

6.2

For New Customers our customer guarantee is that you will love the Children Sports League programme, however, if for any reason you attend your first session and decide that it is not for you, we will offer you a full refund if you notify us in writing of your intention not to continue, within 24 hours of attending your first session. If your request is not received in writing and/or is received after 24 hours of your first session, you will not be eligible for a refund.

6.3

Existing customers who want to cancel their football sessions can notify Children Sports League in writing and give one month's (30 days) notice. Children Sports League will confirm the Customer's final class date when the notice has been received. No refund nor credit will be given for any class(es) that are unattended before and including the Customer's final class unless the Children Sports League cancels a session (see clause 5).

7. Customer Responsibility.

7.1

The Customer warrants and represents that.

7.1.1

The information set out in the Enrolment Form (whether completed and/or signed by the Customer) is accurate in all respects. The Parent will notify the Children Sports League of any change in such information immediately.

7.1.2

When attending the football sessions, neither the Child nor the Carer will suffer from any contagious illness, disease, injury, or anything similar.

7.1.3

The Customer's responsibility is to inform the Children Sports League of any condition that could affect their* or their Child's capabilities during sessions. You must agree to inform us of any changes as soon as you become aware of them. This can be updated by contacting our office. All information provided to us will be treated as strictly confidential.

*Children Sports League classes require Customer participation.

7.1.4

The Customer acknowledges and agrees that the child/ children shall be deemed to be under the direction, care, and control of the Carer throughout the football sessions. The Carer shall be responsible for the welfare and conduct of the child/ children throughout the sessions and whilst the child/ children are on the Premises*.

7.1.5

The Customer shall indemnify and keep indemnified Children Sports League against all loss (including loss of profit), liability, costs, and expenses which Children Sports League shall incur directly or indirectly because of any action or inaction of the Customer, the Carer or the Child/ children.

7.1.6

Customers are expected to always behave in a civilised and respectful manner towards the Coaches, other customers and any members of the public who are on the Premises. If the Children Sports League determines the behaviour of the child/ children and/or the Customer/Customer's staff to be unacceptable.

7.1.7

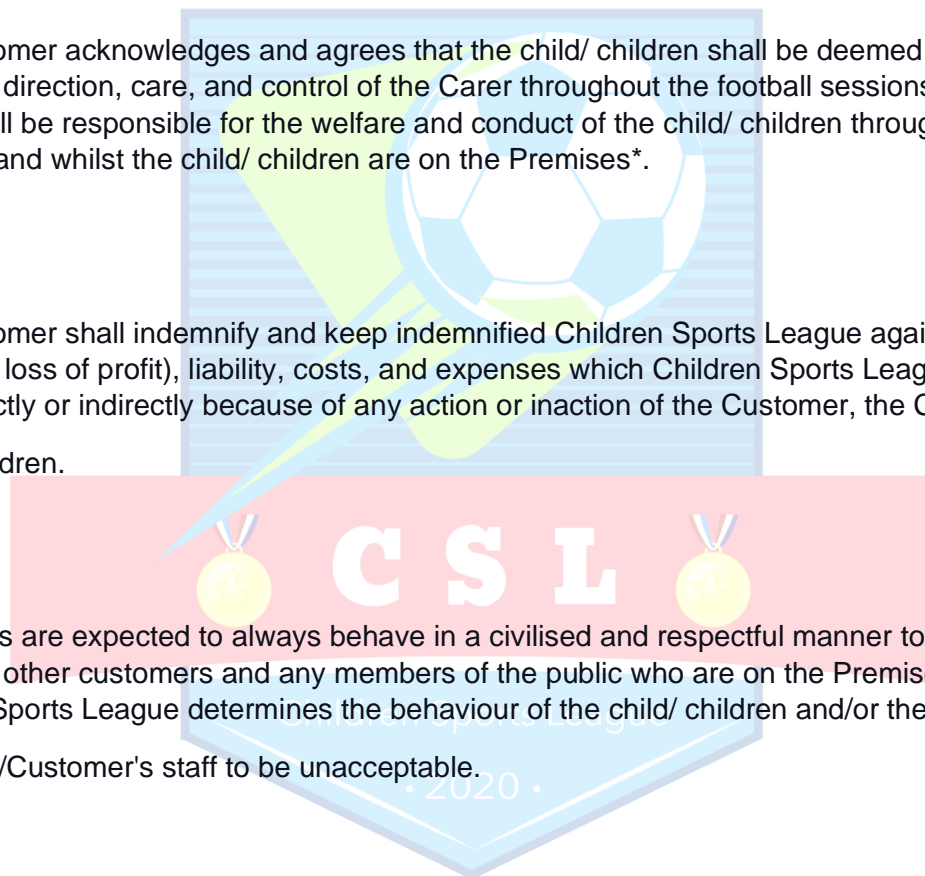
The standard of behaviour which is to be regarded as unacceptable at a Football session or on the

Children Sports League shall determine premises.

7.1.8

Customers accept that there will be physical contact between the teacher and the child/ children at times, which will always be carried out in a professional and caring manner.

7.2. Session Rules.



7.2.1

For Health and Safety purposes, please supervise your child (ren) around the pitch/venue before your session start time.

7.2.2

Please remember that you are the responsible adult for your child (ren) when he/she is attending a Children Sports League session*. Responsible adults should stay within easy sight and always reach of their child (ren).

7.2.3

Please assist us in ensuring that the session runs smoothly by firmly requiring your Child (ren) to sit with you on the sideliners for a full 3 minute 'time-out and calm down' as may be requested by the Coach at any time during the session. Customer/Customer's staff should provide water, but no food must be eaten on the pitch to avoid the hazard of choking.

7.2.4

Please try to keep noise and disturbance from the side-lines to a minimum to avoid distracting the Child (ren).

7.2.5

Please ensure your child (ren) is/are wearing athletic clothing and proper footwear for each session. Ensure that you have packed appropriate clothing for all weather conditions for those sessions that are running outdoors.

7.2.6

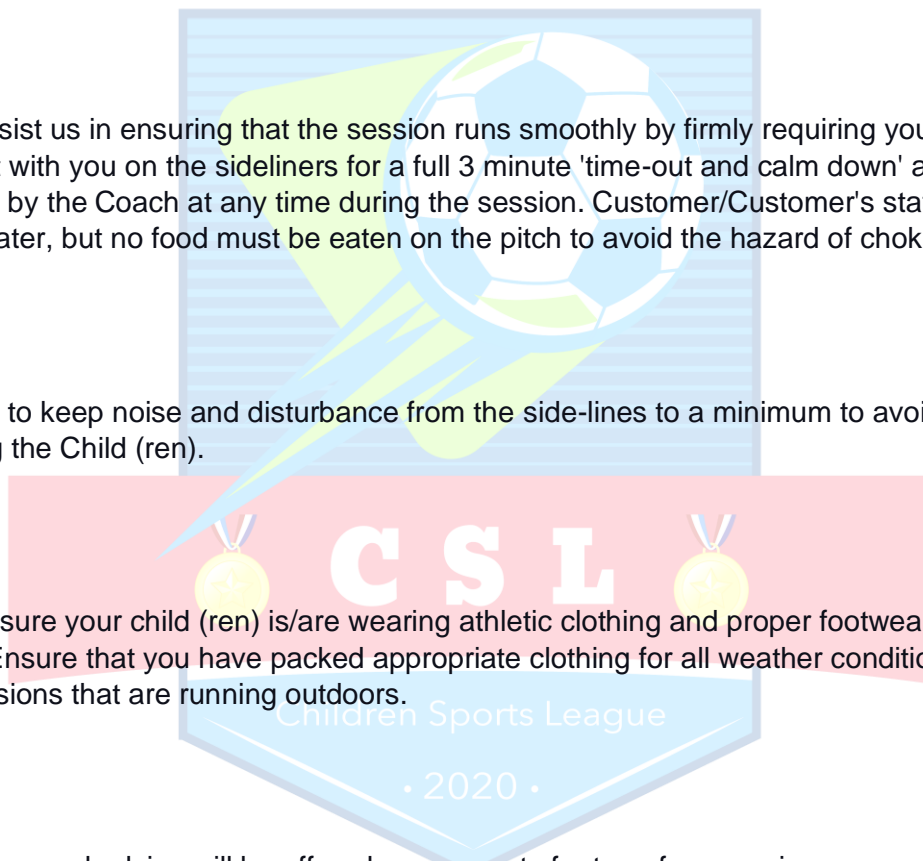
Although general advice will be offered, no requests for transfers, moving up age groups or changing venues or sessions can be confirmed on the spot at classes.

8. Complaint's Procedure

8.1

We hope you will be delighted with our service but if you are at all unhappy, please follow our complaints procedure:

8.1.1



Speak to the Coach or telephone Children Sports League, who will try to resolve the matter to your satisfaction.

8.1.2

If the response is not satisfactory, please send your complaint in writing to Children Sports League.

8.1.3

Suppose the response from your Children Sports League provider is not satisfactory. In that case, a written complaint should be submitted for the attention of the Office Manager at Children Sports League Ltd (Head Office) to the email address above (see Clause 3.2).

Website & Social Media Information

9.1

The material made available in this site, including materials in linked sites directly or indirectly accessible, are provided 'as is, with no warranty of any kind, express or implied, including those of merchantability and fitness for a particular purpose. Any reference to linked sites or third-party companies, products or services by name does not constitute or infer its endorsement by **Children Sports League**. **Children Sports League** has used all reasonable endeavours to ensure that information provided through this website is accurate at the time of inclusion; however, it accepts no liability for any inaccuracies, errors, or omissions in the site. The information available on the site may be incomplete, out of date or inaccurate. **Children Sports League** reserves the right at any time and without prior notice to make changes and corrections to the material on the site. **Children Sports League** accepts no liability for any loss or damage of whatsoever nature caused by the use or the inability to use the materials available on this site or any linked site. Children Sports League has taken all reasonable steps to ensure that third parties' intellectual property is not infringed. If, however, you genuinely believe that the material on this site infringes any Intellectual Property rights, please contact **Children Sports League** directly. All images displayed on this website are under the ownership of the photographer concerned. Agreement to display the photographs has been reached, and they are not available to be copied.

10 Exclusion of Liability

10.1

Except in the case of fraud and subject to clause seven above, Children Sports League, its coaches, servants, employees or agents accept no responsibility under any circumstances for any loss (consequential or otherwise), damage, expense or delay suffered or incurred by the Customer, the Pupil or any other party arising directly or indirectly or in any way connected with the attendance of the Child (ren) at the football session (or any part of it) or

any other act or omission on the part of Children Sports League or any of its coaches, employees or agents even if such act or omission is negligent.

10.2

The Customer agrees (for and on behalf of the Parent and the Child (ren)) that any claim by the Parent or the Child (ren) against Children Sports League or any coach, employee or agent of Children Sports League must be brought within 60 days of the event that gave rise to such claim. Any claim made after that shall be time-barred.

10.3

The Customer acknowledges, warrants, and undertakes (for and on behalf of the Customer and the Child (ren)) that the maximum aggregate liability of Children Sports League to the Customer and/or Child(ren) under these terms shall not exceed the Fee.

10.4

All warranties and conditions, whether implied by statute or otherwise, are excluded from this contract if nothing in this contract shall restrict or exclude liability for death or personal injury caused by the negligence of Children Sports Leagues, its coaches, servants, employees, or agents or affects the statutory rights of the Customer or Child(ren).

11. General.

11.1

Children Sports League accepts the service of documents via email. Any notices to be sent by either party to the other shall be sent in writing.

11.2

The failure by either party to enforce at any time or for any period any one or more of the obligations arising under these Terms shall not be a waiver of them or the right at any time subsequently to enforce all the obligations arising under these Terms.

11.3

We may transfer this Agreement to someone else. We may transfer our rights and obligations under these terms to another organisation.

11.4

You need our consent to transfer your rights to someone else. You may only transfer your rights or obligations under these terms to another person if we agree to this in writing.

11.5

Nobody else has any rights under this contract. This contract is between you and Children Sports League. No other person shall have any right to enforce any of its terms.

11.6

If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. Suppose any court or relevant authority decides that they are unlawful. In that case, the remaining paragraphs will remain in full force and effect.

11.7

Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you later. For example, if you miss a payment and we do not chase you, but we continue to provide the service, we can still require you to make the payment later.

11.8

These Terms constitute the entire Agreement between the parties hereto and supersede all prior agreements and understandings between the parties. It is agreed that no statement, promise, or inducement, whether written or oral, alleged to have been made by either party and which is not contained herein shall be binding or form part of this Agreement.

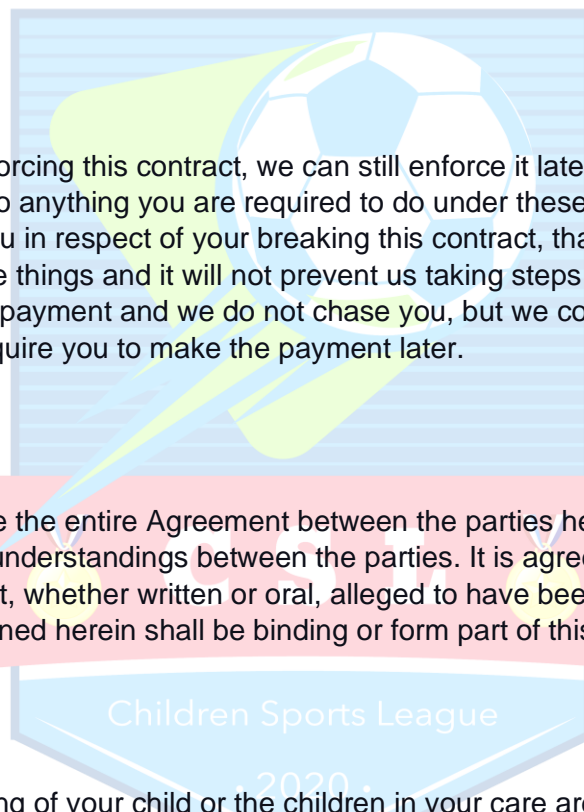
11.9

The safety and wellbeing of your child or the children in your care are of the utmost importance to the Children Sports League. We have a responsibility to report any inappropriate or suspicious behaviour to the relevant authorities.

11.10

Whilst we will ensure you always have the same coach in a particular football session, we cannot guarantee this as coaches may fall ill, leave, or cancel for personal reasons. On occasion, we may also need to have a new coach join or lead your lesson to complete their teacher training or assessments. This will in no way affect the quality of your football session.

11.11



Our Football sessions are designed with a child's physical, social, cognitive, and emotional development in mind. Moving children into classes before a certain age could be challenging for them and detrimental to their progress. Therefore, we have applied a minimum and maximum age to each level based on these considerations and must be adhered to (please see www.childrensportsleague.co.uk).

11.12

We reserve the right to make amendments to our Terms and Conditions at any time to reflect changes in our business or statutory obligations. The new version will be posted on our website and will take effect immediately upon posting. If applicable, these changes will be communicated to all our customers by email. Suppose you book Football sessions after the new Terms and Conditions have come into effect as part of your booking process. In that case, you will indicate your Agreement to be bound by them. Previous versions of our Terms and Conditions can be requested from info@childrensportsleague.co.uk

11.13

This entire Agreement shall be governed by English Law and shall fall under English jurisdiction. For Republic of Ireland based football sessions, this entire Agreement shall be governed by the Republic of Ireland Law. It shall fall under Republic of Ireland jurisdiction.

